

Cancellation right

Withdrawal 1

Right of Withdrawal ([Download as PDF](#))

Cancellation policy for consumers according to § 13 BGB

Right of withdrawal for consumers according to § 13 BGB

You have the right to withdraw from this contract within fourteen days without giving any reason. The revocation period is fourteen

days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the last goods

have or has. To exercise your right of withdrawal, you must contact us (o-a-s Martin Heintsch, Buchenstr 17, D-15344 Strausberg, Tel.

0180/50 20 180, Fax: 0180/50 20 250, Mail: info@elstock.de) by means of a clear statement (eg a letter sent by post,

Fax or e-mail) about your decision to withdraw from this contract.

You can use the attached sample

Use cancellation form, which is not mandatory. You can use the sample revocation form or another unique one

Print and transmit explanation on our website. Make use of this opportunity, we will be yours immediately (eg by e-

mail) to confirm the receipt of such withdrawal. To preserve the withdrawal period

it is sufficient that you send the notice of the exercise of the right of withdrawal before the expiry of the withdrawal period. Consequences of

Withdrawal If you withdraw from this contract, we have sent you all the payments we have received from you, including the

Delivery costs (except for the additional costs that result from having a different type of delivery than ours

offered, cheapest standard delivery), immediately and at the latest within fourteen days from the day

to which we have received the notification of your withdrawal of this contract. For this repayment we use

the same form of payment that you used in the original transaction, unless something was expressly agreed with you

other agreed; In no case will you be charged for this repayment fees. We can refuse the repayment, until we get back the goods or until you have provided proof that you have returned the goods, each after which is the earlier time. You have the goods immediately and in any case within fourteen days at the latest

the day you inform us of the cancellation of this contract, us or our warehouse (o-a-s warehouse, the STIC commercial area

Geb. TP2, Garzauer Chaussee 1a, D-15344) to be returned or handed over. The deadline is respected if you use the

Send goods before the expiry of the period of fourteen days. You bear the immediate costs of returning the goods. You need to

for any loss of value of the goods, only if such loss of value

Properties and functioning of the goods is not due to necessary handling of them. { * withdrawal_form_start * }